

14773 Heritage Crest Way • Riverton, UT 84065 • 1-800-624-8186

Equipment Receiving/Overview

- 1. Sign and Date the Bill of Lading.**
- 2. Check for damage (scratches or dents). If there is damage...**
 - a. Take pictures if scratched or damaged.
 - b. Sign Bill of Lading & indicate there was damage and have driver sign. **NOTE:**
Damage in transit is rare. Although, if there is minor damage, please let us know and we can supply touch up paint - or help make arrangements to repair. **The trucking company is responsible for any damage.**
- 3. Our warranty on your purchase is comprehensive. It is important to know:**
 - a. We do not accept returns on trailers or equipment (see Warranty).
 - b. We can and will help with any warranty/service issues. Our goal is for you to be productive and happy with your purchase! We do our best to ensure everything is tested and fully operational prior to shipping.
- 4. Payment of Sales Tax** - when equipment is shipped out of state it is the responsibility of the receiving company or person to pay their DMV and/or other state entity the sales tax on the entire purchase - not just the trailer. The equipment is part of the purchase and is attached to the trailer.

**NOTE: WITH THE NEW NEXUS LAWS -
MANY STATES ARE REQUIRING US TO COLLECT SALES TAX.**

**THANK YOU FOR YOUR PURCHASE!!
ANY QUESTIONS - GIVE US A CALL!!**

IMPORTANT: Receiving Your Equipment

Our Sales Support Staff / Freight Coordinator will notify you when your equipment is scheduled to ship and the approximate date of arrival.

The independently contracted trucking company transporting your equipment will have your contact name and number and will be calling you when they are within approximately 24 hours from your delivery address.

There are two ways to receive your equipment.



1) SCHEDULE A FLATBED TOW TRUCK (we need you to schedule this & we will split the cost**) to offload your equipment from the shipping trailer. Schedule the **flatbed tow truck** to meet the truck at the delivery location at the time of the delivery appointment.

**This works best because we are not aware of when the tow truck driver will be there. 50% of the costs for tow truck will be reimbursed (Up to a limit of \$150).

OR



2) DELIVER TO A NEARBY LOADING DOCK that can accept a standard semi-tractor trailer and has the capability of getting the trailer to ground level for you to hook-up and tow. **If you choose to deliver at a loading dock please inform us of the delivery address.**

PLEASE NOTE: Upon delivery of your equipment, it is VERY IMPORTANT that you inspect the equipment for any damage sustained during transport & inform the driver before he leaves.

Once we have delivered your equipment to the freight company, it becomes the freight company's responsibility to make sure your equipment arrives exactly as delivered to them. Any dents, scratches or major damage **MUST** be noted at the time of delivery. **Failure to note damage can result in the customer having to pay for any repairs.** Once damage is noted, take good clear pictures, you must make contact with the trucking company immediately. We will assist you where we can with any freight claims, but it will be the shipping company's responsibility to cover the cost of any repairs.

** Power Line Industries- HotJet USA will reimburse 50% (up to \$150) of the cost for the tow truck, simply submit your receipt via fax or email.

Questions? Please call us at 1-800-624-8186

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Additional Receiving Information

A) Tow Vehicle

To pick up your machine, **make sure your tow vehicle is READY.**

1. Lights are operational
2. Receiver is rated for load.
3. Hitch with 2 ⁵/₁₆" ball
4. Before driving with trailer, make sure that it is properly coupled!



OPEN POSITION



**CLOSED & PINNED POSITION
ON YOUR HITCH BALL BEFORE TOWING**

B) Insurance

Make sure that you have insured the trailer!

C) Inventory of parts

Double check all parts, accessories & supplies that you ordered have arrived. If you are receiving a jetter, be sure to check for your order of Total-C.