

Receiving Your Equipment

Our Sales Support Staff will notify you when your equipment is scheduled to ship and the date of arrival. There are two ways to receive your equipment.

- 1. The truck driver (Rapco Transportation) transporting your equipment will have your contact name and number and will be calling you when he is within approximately 4-12 hours from your delivery address.**



A) SCHEDULE A FLATBED TOW TRUCK (we need you to schedule this & pay for it**) to offload your equipment from the shipping trailer. Schedule the **flatbed tow truck** to meet the truck at the delivery location at the time of the delivery appointment.

**This works best because we are not aware of when the tow truck driver will be there. Costs for tow truck will be 100% reimbursed (Approx. \$50-\$150).

OR



B) DELIVER TO A NEARBY LOADING DOCK that can accept a standard semi-tractor trailer and has the capability of getting the trailer to ground level for you to hook-up and tow. *If you choose to deliver at a loading dock please inform us of the delivery address.*

- 2. IF YOUR EQUIPMENT SHIPS VIA OLD DOMINION FREIGHT:**

You would pick up your equipment at an Old Dominion Warehouse/Dock nearest your location.

WE WILL LET YOU KNOW THE ADDRESS!



PLEASE NOTE: Upon delivery of your equipment, it is VERY IMPORTANT that you inspect the equipment for any damage sustained during transport & inform the driver before he leaves.

** Power Line Industries- HotJet USA will reimburse the cost for the tow truck, simply submit your receipt via fax or email.

Questions? Please call us at 1-800-624-8186